

Siskus Jackpot Terms and Conditions

1. Introduction

Unlike traditional jackpots typically played in bars and casinos, the Siskus Jackpot offers a mobile-friendly experience, allowing you to play anytime and anywhere. This enhances your chances of winning, as a larger pool of participants contributes to the jackpot fund.

Presently, the jackpot is exclusively available in Namibia and operates in accordance with Namibian gaming and gambling laws.

2. GENERAL CONDITIONS OF USE

As a condition of using the Services, you warrant and undertake to use or access the Software and Service only through your own account. You must not tamper with the software using unauthorized methods or attempt to use another person's account. If such actions are detected, we reserve the right to promptly close your account and prohibit you from future use.

3. YOUR REPRESENTATIONS AND WARRANTIES – PLEASE TAKE NOTE:

- You are not restricted by limited legal capacity.
- You are acting in your own legal capacity and not on behalf of another person or company.
- You agree that your use of the Service is at your sole discretion and risk.
- You are either over 18 years of age or over the legal age of majority in your jurisdiction.

4. Acceptance

By agreeing to these Terms, you acknowledge the inherent risk of losing money in gambling, and you accept full responsibility for any such losses. You agree that your utilization of our services is entirely at your own option, discretion, and risk. Regarding any losses incurred, you waive any claims against Siskus, its partners, directors, officers, or employees.



Additionally, you are solely responsible for ensuring access to the necessary telecommunication networks, Internet services, and obtaining any other consents and permissions required for your use of the Software and the Services.

5. DEPOSITING OF MONEY

Money can be deposited through various methods, including Pay2cell, Bluevoucher, Easywallet, Ewallet, Nedbank Send Money, direct deposit into our Bank Account, or by using your credit card online. TO AVOID ANY CONFUSION, FUNDS MUST BE RECEIVED OR CREDITED TO OUR STORES/BANK ACCOUNTS OR ANY OTHER ACCEPTED FORMAT PRIOR TO crediting your account. It is imperative to inform the Siskus Team of the deposited amount and the corresponding reference number.

In the event of an Electronic Funds Transfer (EFT) being reversed, where it is determined by Siskus Jackpot that the client has either misused or deliberately reversed a deposit, Siskus Jackpot reserves the right to revoke all winnings and reject any withdrawal requests. In cases where JSB deems a deposit to be fraudulent, Siskus Jackpot will exercise the authority to block and ban the customer, withholding all winnings and remaining amounts in the client's account.

6. Buying Siskus Credit Online

- **Access to Bank Accounts:** Siskus explicitly declares that it does not have access to users' bank accounts. Users are solely responsible for managing their personal banking information.
- **Prohibited Activity:** Purchasing Siskus credit online with the intention of instantly withdrawing funds without engaging in gameplay is strictly prohibited.
- **Consequences of Prohibited Activity:** Violation of the prohibition outlined in section 2 will result in the immediate freezing of your Siskus account.
- **Investigations:** Upon detection of prohibited activity, Siskus reserves the right to conduct thorough investigations to identify the origin and ownership of the card used for the credit purchase.



- **Return of Funds:** If it is determined that the credit purchase was made without genuine intent to participate in Siskus activities, the funds will be returned to the user's account.
- **Timeline for Fund Return:** The refund process will commence within 3 days from the date of the account freeze.
- **Charging Fee:** A non-refundable charging fee of 15% will be deducted from the refunded amount.
- **User Cooperation:** Users are expected to cooperate fully with any investigations carried out by Siskus to facilitate a prompt resolution.
- **Legal Action:** Siskus reserves the right to take legal action against users engaged in fraudulent or unauthorized activities.

By purchasing Siskus credit online, you acknowledge and agree to abide by these terms and conditions. Failure to comply may result in account suspension, fund forfeiture, and legal action.

7. Account Registration

- During registration, you must provide personal details such as **full name, phone number, email address, and date of birth**. All your data is used and protected as described in our Privacy Policy. Failure to confirm your email address will result in account inactivity and termination.

8. Underage Gambling

You must be at least 18 years old or above the legal age for gambling in your jurisdiction to use our services. If there is reason to believe you may be underage:

- Your account will be frozen.
- No further gambling will be permitted until we successfully verify your age.



9. Your-Account

- Your account is for personal use only and shall not be used for professional, business, or commercial purposes.
- We take no responsibility for third-party access to your account. The company shall not be liable for losses incurred due to misuse of your password or unauthorized access to your account. All transactions with correct login credentials are considered valid, whether authorized by you or not.
- If you have a child who is not legally of age, take special care to ensure they do not access the services via your devices.
- You may only register and operate a single account per number.

10. Password

- Choose a strong password, using a mix of lowercase and uppercase letters, numbers, and special characters.
- Keep your password secret, and do not share it with anyone. Siskus will never ask for your password. Actions carried out through your account are valid if the correct credentials are entered.

11. Rules to Play

Follow three steps to play, or visit the website for more information:

- Download and install the Siskus jackpot app.
- Agree to terms and conditions.
- Register with your name, contact number, email address, date of birth.
- Purchase Siskus credit minimum of N\$20 or more and start playing.

12. Payout Details

a) How Do I Payout?

- Your minimum payout is N\$50, with an additional charging fee of N\$5. There are two payout methods available: Bank Transfer or FNB



Ewallet. Bank transfer is only applicable for amounts equal to or exceeding N\$400.

b) How Soon Will I Get My Money after Payout?

- Maximum 30 minutes or less.

12. Bonus:

Eligibility:

- The Bonus is automatically available to all online customers with an active account.
- Bonus Money is earned through various marketing and promotional activities.

Bonus Acquisition:

- Customers are strictly prohibited from depositing with the sole intention of obtaining the bonus.

Penalty for Unauthorized Deposits:

- In the event of a deposit made with the intention of obtaining the bonus, a penalty fee of 15% will be imposed.
- The customer's account will be frozen for a period of 7 days.

Subsequent Violations:

- Repeated violations of the depositing-for-bonus prohibition may result in the permanent freezing of the account.

Bonus Usage:

- Bonus Money is intended for use within the specified terms and conditions, as outlined in promotional materials.



Bonus Expiry:

- Bonuses may have expiration dates. Please refer to promotional terms for details.

Account Verification:

- Customers may be required to undergo verification processes to ensure compliance with bonus terms.

Account Monitoring:

- The company reserves the right to monitor accounts for any suspicious or fraudulent activity.

Amendments to Terms:

The company reserves the right to modify these bonus terms and conditions at its discretion. Customers will be notified of any changes.

13. Governing Law:

These terms and conditions are governed by and construed in accordance with the laws of Namibia, and any disputes shall be subject to the exclusive jurisdiction of the courts in Namibia.

